

Campsite Policy and Terms & Conditions

We at Stubcroft wish you an enjoyable stay. To ensure other campers are also able to, please observe the following campsite policy - anyone consistently breaching these policies or causing a nuisance will be asked to leave without refund. Entry to the site is conditional on accepting the Campsite Policy & our Terms & Conditions:

Arrival times: All campers must call at the reception/shop to pay for their ticket before pitching. Your pitch will be ready from 12 noon & should be vacated by 12.00 noon on the day of leaving. (Earlier arrival or later departure may be permitted on request if the campsite is not busy) We do not allow any pitching of tents after 10 pm as it causes nuisance to other campers and children who may be sleeping. Pitches may be re-let after 5 pm unless we are notified of late arrival.

Deposits & Refunds: Please note that deposits are non-refundable in the event of cancellation by the customer. Likewise if you leave your pitch earlier than booked, no refunds can be given. For late cancellations with less than one weeks' notice 50% of the total amount of the booking will be due. For late cancellations with 24-48 hrs advance notice 75% of the total amount of the booking will be due. For late cancellations of less than 24hrs notice or "no shows" on the day, the full amount will be due.

Noise & Nuisance: Quiet Hours are between 11.00pm & 8.00am. Entrance gates will be closed between these hours and late arrivals are asked to park outside & walk to their pitch quietly to avoid disturbing other campers and sleeping children. Music is to be kept at a reasonable level, please respect your neighbouring campers and ensure you are not a nuisance to other campers on the site. Please respect other camper's tent space especially when playing ball games etc. Generators are not permitted on the site at any time. Anyone causing a nuisance after being warned by campsite staff will be asked to leave without refund and their deposit / bond will also be withheld.

Group bookings: We do accept group bookings provided that all campers in the group respect other campers with regards to noise & nuisance etc. Groups must have a nominated person responsible for their conduct. For family groups/couples a £20 deposit per tent/2 people will be due on arrival & refunded if no complaints received / no damage is done. For other groups a £10 per person deposit is due.

Dogs: Please keep dogs on a short lead at all times on the site and they are not a nuisance to fellow campers. Ensure any mess is cleared up immediately and do not leave your dog unattended on the site at any time.

Barbecues & Camp Fires: No fires to be lit on the ground under any circumstances. Barbecues and camp fires are allowed in suitable containers only, set at least 18 inches off the ground so they do not damage or burn the grass. Any damaged pitches will incur a £10 re-seeding fee. Please place disposable barbecues on blocks which may be found by the dustbins on site & return blocks after use. No firewood is to be taken or cut from the farm or surrounding areas & lanes - please bring your own firewood. We also sell firewood at the farmhouse for use on the site.

Pitches: All campers must call at the reception before pitching. Please pitch between the white marker posts and allow 3 metres between tents for fire safety. Your pitch size will be reserved according to your booking: if your tent/campervan is larger than the size of pitch you booked we cannot guarantee the extra space and you will have to pay the difference. Please use breathable groundsheet for longer stays.

Waste Disposal & Recycling: Rubbish disposal is for long term, weekly campers only - if you are only staying for 1-2 days please take your non-recyclable rubbish back with you. All recyclables must be sorted into the correct bins, anyone found placing recyclables into the general rubbish will be charged a £5 sorting fee which will be donated to Greenpeace. Stubcroft Farm is run on sustainable, environmentally friendly grounds and we ask that all campers respect that ethos. Every hour in the UK we generate enough waste to fill the Albert Hall and most of that waste is buried in landfill sites in the countryside. To preserve the countryside for future generations and ensure that you can enjoy this area for your future visits, we ask that campers try to minimize environmental damage and landfill by waste reduction & recycling.

Ecoloo: In keeping with our sustainable ethos, we provide 8 waterless composting ecoloo for those who wish to be more environmentally friendly. For those of a more sensitive disposition we do provide 8 conventional flush toilets and showers near the farmhouse, By their nature, ecoloo are completely different from flush toilets. Modern consumer society shelters people from these natural processes, which to some may appear primitive - please remember that they produce natural, environmentally friendly compost instead of a polluting sewage like water-based toilets. Everyday in the UK conventional toilets use 7 billion gallons of water which depletes rivers, streams and aquifers and generates 7 billion gallons of sewage, much of which is discharged into our rivers and coastal areas. We ask that wherever possible campers use the ecoloo and parents encourage children to use, and understand the reasons for using them. Remember, it is 'Not Easy Going Green' but we want to keep our local blue flag beaches to a high standard for your enjoyment.

Health and Safety

We take the well being and safety of our guests very seriously and we ask that you comply with the following:

- The speed limit on the site is 5mph. PLEASE DRIVE SLOWLY.
- All vehicles must conform to the Road Traffic Act and have current tax, MOT and insurance.
- No recreational vehicles can be used on the site. This includes motorised scooters, ATV's and similar.
- No businesses or any other work is to be undertaken on the site. Lorries and other commercial vehicles are not allowed onto the site.
- Please ensure that you wash your hands after handling any lambs or livestock or after using ecoloo and flush toilets. There are plenty of hand washing sinks provided around the site.
- Please keep away from working areas of the farm, any tractors/machinery, or farm buildings. Do not enter fields with livestock or crops and ensure children are under adequate parental supervision and control at all times.

Liability: Stubcroft Farm Campsite is used by all persons at their own risk - we are a working farm & parents should ensure children are under supervision at all times & not allowed to stray from the camping field or allowed near any farm machinery. Do not leave valuable items in your tent and check you do not leave rings or other valuables in shower rooms or washing sinks. If any items are found in shower rooms, please hand them in to the reception/shop. If you have misplaced an item, email us and we will do our best to get it back to you.